### When A Health Crisis Occurs, Call 671-5000

In today's world, a public health emergency or crisis can occur at anytime. The health information call center will have the most up-to-date health information when an event happens.\* You will get the fast and accurate information that will keep you and other district residents healthy, worry-free and safe.

\* Residents should still use 911 for medical emergencies.

## District of Columbia Department of Health

The Mission of the Department of Health is to promote and protect the health, safety and quality of life of residents, visitors and those doing business in the District of Columbia. Our responsibilities include identifying health risks; providing health information to the public; preventing and controlling diseases, injuries and exposure to environmental hazards; promoting effective community health collaborations; and optimizing equitable access to community health resources.

Visit Us Online www.dchealth.dc.gov

D.C. Department of Health 825 North Capitol Street, NE Washington, DC 20002

# One Number One Call Because Your Health Matters



(202) 671-5000

All it takes is One number and One telephone call to receive the latest health information from the District of Columbia Department of Health



# Accessing

Health Information
Just Got Easier

In the District of Columbia YOUR health matters to us. That is why the Department of Health (DOH) is introducing a new service designed to make it easier for District residents to access the most current health information. DOH has established a health information call center, one centralized source, where trained managers and health professionals will answer your health related questions and provide you with assistance.

Call Today

Because Your Health Matters

(202) 671-5000



When you speak with a health professional in the DOH call center, ask them about:

# Directory Assistance

Ask a customer service professional to provide you with any DOH administration telephone number, address or office hours. As an additional service, they will make the connection to the next extension.

# Information Request

Ask a customer service professional about the latest health-related information. They will have the answers about DOH programs and services, events and emergency information. They will also fill any requests that you have for DOH information or publications.

# Service Request

Ask to enroll in a DOH service or program or find out the status of an existing service request.





Now all you have to remember is one number, 671-5000. That's it. And you are connected.

Department of Health (DOH) Information Line

General information about DOH and its services.

Emergency Health and Medical Services Admin. (EHMSA)

Emergency health and medical crisis information for district residents, workers or visitors.

1-800-MOM-BABY

Comprehensive services for women and their families.

671-5000

671-5000

671-5000